

# Adviser Charges Form





## Application guide

Please only complete this form if you have appointed a Financial Conduct Authority (FCA) regulated financial adviser who is going to receive adviser charges from your product. Important information for your financial adviser can be found of page 4.

This form enables you to authorise the payment of automated adviser charges or adviser charges for which your financial adviser will invoice us. If the adviser charges are to be a mixture of both, please complete two separate copies of this form.

Please do not edit this form. If a request cannot be accommodated using the options available, please use Section 6 for individual charges, to avoid the instruction being rejected.

Please complete this form in BLOCK CAPITALS and black ink and return it to: James Hay Partnership, Dunn's House, St Paul's Road, Salisbury, SP2 7BF.

If you require any assistance, please call your Customer Support Team or our general enquiry number on 03455 212 414

,	any assistantes, prease can year easterner cappers ream or ear general enquiry number on ee ree	
1 Personal c	details	Applicant to complete
Full name		
Investor number		
investor number	et .	_
2 Financial	l adviser details	Applicant to complete
Company name	ne	
company name		
Contact name (if applicable)		
FCA firm		
reference number	ber	
Address		
	Postcode	
Telephone		
Email		
Please note: You	our financial adviser will need to sign up to our Financial Adviser Terms of Business. This is availa	ble from our website
	y.co.uk or by calling 03455 212 414.	
3 Product se	selection	Applicant to complete
We will apply th	this agreement to all of your products. If you would prefer to apply it to specific products only, pl	ease specify below:
SIPP number		
ISA number		
GIA number		
Initial and ongo	joing charges will be paid by our automated system. If your financial adviser would prefer to invoic	ce us instead, please
tick here		, ,

Upon receipt of an invoice, we will check to ensure the amount does not exceed the amounts detailed below and/or overleaf.

JHAY 0673A NOV23 INT

4 Initial charges Applicant to complete

DIE	ASE NOTE: The maximum adviser charge we will facilitate from the product is 5% (including VAT).
PLEA	ASE NOTE. THE MAXIMUM daviser charge we will racilitate from the product is 5% (including VAT).

CONTRIBUTION	NS/SUBSCRIPTIONS/PAYMENTS IN	٨					
Percentage % 0			of each contribution/subscription/payment in received				
OR							
Fixed amount	£		of each contribution/subscription/	payment in received			
			Il be calculated on the amount before after tax reclaim, please tick here	ore any tax reclaim (fo	or SIPPs). If you		
TRANSFERS IN							
Percentage		%	of each transfer received				
OR							
Fixed amount	£		of each transfer received				
INVESTMENTS							
Percentage	up to	%	of each new investment into Invest	ment Centre funds			
Percentage	up to	%	of each new investment into Whole of Market assets or Specialist				
OR			Investment top ups				
Fixed amount	up to £		of each new investment into Whole	e of Market assets or	Specialist		
			Investment top ups				
Please note: Ar	ny adviser charges for investments	should	be stated on the trade instruction				
5a Ongoing	charges - to be paid from your Jan	nes Hay	product		Applicant to complete		
Please note: Th	e maximum adviser charge to be f	acilitate	ed must not exceed 5% (including \	/AT).			
Please note: Th	e maximum adviser charge to be f	acilitate	ed must not exceed 5% (including \overline{1} of the value of your product, per all	•			
Percentage OR				•			
Percentage OR Fixed amount	e maximum adviser charge to be f			•			
Percentage OR Fixed amount OR	£		of the value of your product, per a	•			
Percentage OR Fixed amount OR Tiered percentage	£	%	of the value of your product, per all per annum	nnum	%		
Percentage OR Fixed amount OR Tiered percenta	£ 60.00	% to	of the value of your product, per all per annum	nnum	%		
Percentage OR Fixed amount OR Tiered percenta From From	£ age £0.00 £	% to to	of the value of your product, per all per annum	taketake	%		
Percentage OR Fixed amount OR Tiered percenta From From	£ age £0.00 £	to to to	of the value of your product, per all per annum  £ £ £	take take	%		
Percentage OR Fixed amount OR Tiered percenta From From From From	£ £ £ £ £	to to to to	of the value of your product, per all per annum  £ £ £	taketake	%		
Percentage OR Fixed amount OR Tiered percenta From From From From Over	£ £ £ £ £	to to to to to to	of the value of your product, per all per annum  £ £ £ £	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e	£ £ £ £ £	to to to to to take	of the value of your product, per all per annum  £ £ £ £ £ £ f únors above, please specify below. Pl	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves	£  age £0.00 £ £ £ £ £ xclude any asset groups from the attments or investment manager/sto	to to to to to to to calculat	of the value of your product, per all per annum  £ £ £ £ f únions above, please specify below. Please accounts.	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves	£  £ £ £ £ £ £ xclude any asset groups from the comments or investment manager/stoment Centre funds (including Manager)	to to to to to to to calculat	of the value of your product, per all per annum  £ £ £ £ f únions above, please specify below. Please accounts.	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves  All Investme	£  age £0.00 £ £ £ £ £ xclude any asset groups from the attments or investment manager/sto	to to to to to take calculat	of the value of your product, per all per annum  £ £ £ £ f únors above, please specify below. Please accounts.	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves All Investme All Whole o	£  £ £ £ £ xclude any asset groups from the comments or investment manager/stoment Centre funds (including Manager) f Market assets eld with an investment manager or	to to to to to take calculat	of the value of your product, per all per annum  £ £ £ £ f únors above, please specify below. Please accounts.	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves All Investme All Whole o All assets he All Specialis	£  £ £ £ £ £ £ xclude any asset groups from the comments or investment manager/stoment Centre funds (including Manager) f Market assets	to to to to to take calculat	of the value of your product, per all per annum  £ £ £ £ f únors above, please specify below. Please accounts.	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves All Investme All Whole o All assets he All Specialis Cash held in	£  fge  £0.00  £  £  £  £  xclude any asset groups from the comments or investment manager/stoment Centre funds (including Manager) f Market assets eld with an investment manager or set Investments	to to to to to take calculat	of the value of your product, per all per annum  £ £ £ £ f únors above, please specify below. Please accounts.	take take take	% % %		
Percentage OR Fixed amount OR Tiered percenta From From From Over If you wish to e individual inves All Investme All Whole o All assets he All Specialis Cash held in	£  age £0.00  £ £ £ £  xclude any asset groups from the attents or investment manager/stoent Centre funds (including Manager) f Market assets eld with an investment manager or attents to the product bank account with cash panel providers	to to to to to take calculat	of the value of your product, per all per annum  £ £ £ £ f únors above, please specify below. Please accounts.	take take take	% % %		

If no option is selected, we will default to paying the charges quarterly.

5b Ongoing ch	arges - to be pai	d by third parties			Applicant to complete
Percentage		%	per anni	um	
OR			_		
Fixed amount	£		per anni	um	
The frequency wi	II be determined	by the third party.	·		
			e paid by a	third party should be requested on the trade	e instruction.
If you would like	a third party to c	harge at the above ra	te on any e	existing investments held, please specify which	ch parties below:
All					
OR					
Specific third par	ties named belov	/:		7	
				_	
Please note: The	maximum advise	r charge to be facilita	ited must i	not exceed 5% (including VAT).	
6 One-off cha	ırge				Applicant to complete
If you wish for a c			cial advise	r, please confirm the amount and product be	low. An invoice from
One-off amount (		£			
	to be involced)				
SIPP					
ISA GIA					
	ected, the charge	e will be paid from the	product n	named on the invoice.	
		arges can be paid fro			
7 Declaration					Applicant to complete
		to pay charges to my	financial a	adviser as detailed in this form.	, p
I confirm that my	financial adviser	has provided me with	n a key fea	tures illustration in respect of these adviser c	narges.
I agree that it is nadviser.	ny responsibility	to inform you in writir	ng if I wish	for these payments to stop, or if I change or	remove my financial
I confirm that this	agreement repla	aces any existing agre	ements the	at have been set up previously.	
Applicant's name		- <del>-</del>		Applicant's signature	
Date					

### Notes to financial adviser

If we are currently paying adviser charges to your firm, we will already hold your bank details on file. To set up bank details or amend those held, please send us a signed and dated instruction on company headed paper, providing the sort code, account number and account name.

This agreement will replace any existing agreements in place for this client.

### **INVOICES**

Any invoice submitted must be on your company headed paper and addressed to: James Hay Partnership, Dunn's House, St Paul's Road, Salisbury, SP2 7BF. It must provide details of the work carried out, confirm a monetary amount, and include a VAT number (if applicable). VAT can only be accommodated on invoiced charges.

Invoiced payments will not appear on any adviser charges statements. Confirmation of the payment will appear as a debit transaction on the relevant product bank account, which is viewable through our online service James Hay Online. If your firm is part of a network, please check with your payment department if they require a copy of any invoice submitted, as we do not issue payment confirmation.

#### **SETTLEMENT**

The payment terms are 28 days from receipt of the invoice, related documentation and sufficient money required for settlement.

Initial charges are paid on the Friday of the next week, following the completion of the related transaction.

Ongoing charges are paid on the second working day of the month, for the month prior to the previous one. For example, charges for January will be paid on the second working day of March.

Any payments that are missed due to insufficient available cash will be paid in the period following receipt of funds.

If an adviser charge on a client's product is not paid within 90 days of the payment due date, in instances where there is insufficient cash available in the client's product bank account, the payment will be cancelled as will any future adviser charges set up on the client's product. Should this happen, we will require a new Adviser Charges Form to be signed by the client before we can facilitate any further adviser charges payments on that product.

We are able to provide literature in alternative formats. For a Braille, large print or audio version of this document call us on 03455 212 414 (or via the Typetalk service on 18001 03455 212 414).

James Hay Partnership is the trading name of Nucleus Group Services Limited (NGSL) (registered in England number 02538532); James Hay Services Limited (JHS) (registered in Jersey number 77318); IPS Pensions Limited (IPS) (registered in England number 2601833); James Hay Administration Company Limited (JHAC) (registered in England number 1455887); James Hay Wrap Managers Limited (JHWM) (registered in England number 1473695); James Hay Wrap Nominee Company Limited (JHWNC) (registered in England number 7259308); PAL Trustees Limited (PAL) (registered in England number 1666419); Sarum Trustees Limited (SarumTL) (registered in England number 1003681); The IPS Partnership Plc (IPS Plc) (registered in England number 1458445); Union Pension Trustees Limited (UPT) (registered in England number 2634371). JHS has its registered office at Aztec Group House, 11-15 Seaton Place, St Helier, Jersey, JE4 OQH. NGSL, IPS, JHAC, JHPT, JHWM, JHWNC, PAL, SarumTL, IPS Plc, and UPT have their registered office at Dunn's House, St Paul's Road, Salisbury, SP2 7BF. JHAC, JHWM, IPS and IPS Plc are authorised and regulated by the Financial Conduct Authority. (2/23)

www.jameshay.co.uk